ERIE COUNTY WATER AUTHORITY
INTEROFFICE MEMORANDUM
November 5, 2018

To: The Board of Commissioners
From: Robert J. Lichtenthal, Jr., Deputy Director
Subject: Leak Allowance Request
Below is a leak allowance request submitted by our customer and processed by our billing department. Since the leak allowance amount is in excess of $\$ 500$, it requires your approval.

Leak Allowance:

$$
\begin{array}{ll}
\text { Customer: } & \text { Charter Community Assoc. } \\
& \text { Skinnersville Rd. } \\
& \text { Amherst, N.Y. } 14228
\end{array}
$$

Sometime between early September of 2017 and early October of 2017, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

| Water Billing During Period of Leakage | $\$$ | $1,772.16$ <br> $(749.76)$ <br> Less Normal Billing <br> Total Excess |
| :--- | :---: | ---: |
|  | $\$$ | $1,022.40$ |
| ECWA Portion of Excess* | $\$$ | 511.20 |
| Customer Portion of Excess* |  | 511.20 |
|  | $\$$ | $1,022.40$ |
|  | $\$$ | 511.20 |
| $1 / 2$ of Excess | $\$$ | $(10.00)$ |
| Less Administration Fee | $\$$ | 501.20 |

* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent $1 / 2$ of the consumption.

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Leak Allowance:

## Customer: Holy Cross Cemetery

 925 Ridge Rd.Lackawanna, N.Y. 14218
Sometime between early April of 2017 and early July of 2017, the above customer had a leak on their water service resulting in excess water usage. The customer made the necessary repairs and consumption returned to normal as verified by subsequent meter readings taken by our Meter Shop.

Other details on this account are as follows:

| Water Billing During Period of Leakage | $\$$ | $10,766.44$ |
| :--- | :---: | ---: |
| Less Normal Billing |  |  |
| Total Excess | $\$$ | $3,078.56$ |
|  | $\$$ | $1,536.44$ |
| ECWA Portion of Excess* |  | $\$$ |
| Customer Portion of Excess* |  |  |

* NOTE: Any difference in consumption is due to rounding an odd number of gallons and due to the high consumption a portion of the bill was calculated using a lower rate. The Authority's portion includes the amount billed at the lower rate. Both portions represent $1 / 2$ of the consumption.

